



**CITY OF LOS ANGELES
EMERGENCY OPERATIONS
CENTER**

Joint Information System

Report

April 24, 2020



**City of LA Departmental Public Information
Developments:**

Los Angeles Police Department (lapd.org)

- Tracking social media for possible protests, including one scheduled on May 1st.
- As of 04/23, there were 38 total calls reported for the previous 24 hours:
 - 17 - medical-related
 - 3 - crime-related
 - 2 - grocery store-related
 - 16 - other
- Continue to track COVID instances, monitor business compliance, provide security at test sites, and facilitate transportation to COVID shelters.
- Assigned staffing for each 20 shelter centers and 8 test sites include:
 - 2 private security guards and 2 LAPD officers for each location.

Los Angeles Fire Department (lafd.org/alerts)

- LAFD overseeing MRC - (Medical Relief Center) for Non-COVID patients released from hospitals established at LA Convention Center - no patients currently
- Continue to monitor and track 911 and mass gathering calls related to COVID-19
- Continue operating 6 testing sites. Skid row testing began Monday, 4 RA's converted to UHRC mobile testing units
- Produced 28 Internal (18 of those external) videos on Fire Chief/UFLAC updates to members, Behavioral Health, COVID-19 policies and procedures, Drill Tower graduation, telemedicine launch, and COVID-19 Testing, What to Expect" LAFD supply chain. Continue to produce internal and external videos as needed.
- Regular Facebook Live and Instagram Live with Fire Chief on COVID-19
- Continue to fulfill media inquiries either outside City facilities with social distancing measures or remote video interviews with LAFD PIO's and Command Staff in English and Spanish

Department of Transportation (<https://ladot.lacity.org/coronavirus>)

- Maximum amount of people allowed on buses has been implemented
- Enforcing social distancing
- More buses are en route to make up for new capacities
- Media attention regarding decrease in traffic

Housing Community Investment and Development Los Angeles

(<https://hcidla2.lacity.org/coronavirus-covid-19-updates>)

- Angeleno Card applications period has closed (received over 450 applicants)
- The Housing + Community Investment Department continues to advocate for landlords and tenants

during the COVID-19 Emergency period.

Port of LA (<https://www.portoflosangeles.org/covid-19>)

- Learn more about Logistics Victory LA: <https://www.portoflosangeles.org/covid-19>
- USNS Mercy: <http://www.mercy.navy.mil/>

Department of Aging (<https://aging.lacity.org/blog/covid-19-updates>)

- Updated Resources for Seniors and Other Vulnerable Angelenos: https://disability.lacity.org/sites/g/files/wph581/f/a_ResourcesForSeniorsAndOtherVulnerableAngelenosDuringTheCoronavirusCrisis.pdf
- As of the beginning of April 2020, seniors may sign up for meals by calling the Department of Aging at 213-482-7252.
- Meal service will be prioritized for seniors who are experiencing food insecurity, including financial hardship.

Department on Disability (<https://disability.lacity.org/coronavirus>)

- Advocacy Tools for older and dependent adults; individuals with disabilities and chronic conditions and caregivers; HIV: <https://disability.lacity.org/coronavirus-resources>

Personnel Department (<https://personnel.lacity.org/covid19/>)

- Sign up to be a DSW: <https://docs.google.com/forms/d/e/1FAIpQLSdILolc9ARvn12dDI4wJJPvfwGx4eDI73c8GG7rW2BSy4SrQQ/viewform>
- Business Ambassador Program:
 - As of 04/22, ambassadors visited 47 businesses in the previous day. A total of 1,770 businesses have been visited to date.
 - As of 04/22, no citations were issued in the previous day. A total of 86 citations have been issued to date.

Department of Public Works (<https://dpw.lacity.org/>; <https://streetsla.lacity.org/>; <https://eng.lacity.org/>; <https://www.lacitysan.org/san/faces/home>; <http://laocb.org/>; <https://bca.lacity.org/>; <https://bsl.lacity.org/>)

The City of Los Angeles Department of Public Works consists of five bureaus and five offices. The Department continues to provide critical services and support the City's ongoing efforts during COVID-19. The Department remains dedicated to the public safety and health of all Angelenos, from our residents to our employees, and appreciates the continued patience and understanding of all.

LA Sanitation and Environment

- LA Sanitation and Environment has partnered with the YMCA to provide showers, bathrooms and locker rooms for unhoused individuals at nine YMCA facilities in the City.
- Temporarily offer free extra collection. Once your bin is emptied, you can refill it while our team is there, and they'll collect it again. This new service is free of charge to residents. It starts on Monday and lasts until the Safer at Home order is lifted. If you have any questions, call our Sanitation Department's 24-hour customer care center at 1-800-773-2489 or dial 3-1-1.
- Postponed: Earth Day LA Cancelled: Bulky item drop-off event on Saturday, April 11, 2020; All six Open House events; The Japanese Garden's bonsai event

StreetsLA

- StreetsLA has shifted street resurfacing projects and street sweeping to select high traffic streets and major commercial corridors to minimize impact on residential streets as more people are at home and vehicular traffic is less during this time. Over the weekend, StreetsLA completed street

resurfacing work on 7th Street from Figueroa St. to Main St. in Downtown LA. More information on changes to their work plan are available at [StreetsLA.lacity.org/ADAPT](https://streetsla.lacity.org/ADAPT)

- StreetsLA, in partnership with Outfront JC Decaux, began the installation of hand sanitizing stations at heavily used bus stops. StreetsLA worked with farmers markets on social distancing and public safety operational plans in order to remain open. More than 30 farmers markets plans within the City have been approved.
- Parking enforcement has been relaxed for posted street sweeping routes, but residents must comply with other, temporary parking restrictions for StreetsLA street resurfacing, sidewalk repairs, and tree trimming projects or they risk being ticketed or towed.

Bureau of Engineering

- The Bureau of Engineering completed A Bridge Home shelter at the VA West Los Angeles Campus, which has capacity to house up to 50 homeless veterans.
- The Bureau of Engineering and LA Sanitation have assisted in the transport and provision of sanitary services, including the disinfecting and pumping out of septic tanks of 283 trailers from Hansen Dam to various sites. Overall 535 trailers were donated by the State of California to house patients.
- Engineering's Development Services Program is issuing permits and delivering all services via online applications or other electronic means such as email. For those few items that cannot be submitted electronically, customers can drop off materials for processing at specially designated Page 3 of 2 locations. Engineering is also now able to accept payment via electronic check. Please visit <https://eng.lacity.org> for more information on the special procedures in place, including dropoff locations, contact emails and phone numbers; and to apply for services online.

Bureau of Contract Administration

- The Bureau of Contract Administration inspectors are visiting construction sites to ensure that social distancing is being practiced and protective equipment is being provided.

Bureau of Street Lighting

- Bureau of Street Lighting crews continue their work to keep the streets of Los Angeles illuminated. In the last month, nearly 3,500 lights have been repaired. Street Lighting, in partnership with the DWP, is offering free electric vehicle charging through its electric vehicle chargers attached to streetlights in the City of Los Angeles.

Office of Community Beautification

- The Office of Community Beautification teams continue to remove graffiti and conduct public right-of-way cleanups, but are currently not engaging community service workers for their own safety.

Recreation and Parks (<https://www.laparks.org/covid-19>)

- Shelter Information: <https://www.laparks.org/covid-19/shelter>
- Cooling Centers will be open Friday, April 24, 2020 and Saturday, April 25, 2020 from 11:00am - 6:00pm at the following Recreation and Parks locations (the Cooling Centers will be operated by Los Angeles County and COVID-19 guidelines will apply):
 - Robert Wilkinson Multipurpose Senior Center- 8956 Vanalden Ave, Northridge, CA 91324
 - Sherman Oaks East Valley Adult Center- 5056 Van Nuys Blvd, Sherman Oaks, CA 91403
 - Mid-Valley Senior Center- 8825 Kester Ave, Panorama City, CA 91402

- Lincoln Heights Senior Center- 2323 Workman St, Los Angeles, CA 90031

Department of Cultural Affairs

The City of Los Angeles Department of Cultural Affairs has developed a list of resources to provide opportunities for art instruction, art experiences, and creative pursuits during this period of social distancing. In this list you will find arts and educational resources for kids and teens, virtual art experiences, professional resources for artists, mental health resources, and contact information for crucial local, state, national, and international Agencies.

- Artists Resource list

<https://culturela.org/programs-and-initiatives/arts-resources-during-covid-19/>

- Round 2 of Artist Emergency Fund begins Friday, April 24th

<https://culturela.org/grants-and-calls/aer-fund/>

- Vision Theatre damaged in structure fire

Los Angeles Zoo (<https://www.lazoo.org/covid-19/>)

The safety and wellbeing of our guests, staff, volunteers, and animals are always our top priority. Out of an abundance of caution, the Zoo has suspended or cancelled the following events and activities until a future date: Spring Fling; Big Bunny Weekends at Spring Fling; Wildlife Weekends with LEGO; Family Nature Club; Sustainable Wine+Dinner Series: April and May; PBS SoCal Kids Weekend

- The Zoo has provided 13 staff working multiple shifts/hours as DSWs

Department of Neighborhood Empowerment (<https://empowerla.org/covid/>)

- Preparing for roll out of virtual neighborhood council meetings- Empowered Virtual Government System to begin May 1st
- Currently training councils on parliamentary rules, filling the digital divide
- Each NC has the option of spending \$5k on COVID-19 related response effort

Los Angeles Department of Water and Power

[https://www.ladwp.com/ladwp/faces/ladwp/aboutus/a-inourcommunity/abt-incomm-](https://www.ladwp.com/ladwp/faces/ladwp/aboutus/a-inourcommunity/abt-incomm-covid19?_afrcLoop=283893533639663&_afrcWindowMode=0&_afrcWindowId=1212eu0u5v_1#%40%3F_afrcWindowId%3D1212eu0u5v_1%26_afrcLoop%3D283893533639663%26_afrcWindowMode%3D0%26_adf.ctrl-state%3D1212eu0u5v_21)

[covid19?_afrcLoop=283893533639663&_afrcWindowMode=0&_afrcWindowId=1212eu0u5v_1#%40%3F_afrcWindowId%3D1212eu0u5v_1%26_afrcLoop%3D283893533639663%26_afrcWindowMode%3D0%26_adf.ctrl-state%3D1212eu0u5v_21](https://www.ladwp.com/ladwp/faces/ladwp/aboutus/a-inourcommunity/abt-incomm-covid19?_afrcLoop=283893533639663&_afrcWindowMode=0&_afrcWindowId=1212eu0u5v_1#%40%3F_afrcWindowId%3D1212eu0u5v_1%26_afrcLoop%3D283893533639663%26_afrcWindowMode%3D0%26_adf.ctrl-state%3D1212eu0u5v_21)

- Focused on the work most necessary to keep the power and water flowing to homes and businesses, with the link provided, you will be able to find information regarding essential work, customer support, scams, safe drinking water, safer at home tips, help for small businesses and resources to help you stay connected

Los Angeles Public Library (<https://www.lapl.org/coronavirus>)

- Central Library and the 72 branch libraries are closed until further notice.
- During this time, no late fines will be assessed for overdue items, and patrons can return materials when libraries reopen with no penalty.
- Ask a Librarian- <https://www.lapl.org/ask-a-librarian>
- Digital Services- <https://www.lapl.org/collections-resources/e-media>

pLAnning (<https://planning.lacity.org/resources/p4la-covid-19>)

City Planning is supporting the economic growth of Los Angeles by providing employment opportunities for its communities through building, construction, and other services that staff provide residents and small businesses alike.

- Updated Appeal Filing Procedures; Updated Procedures on Public Hearings for Projects
- Public Order Governing the Sale of Alcoholic Beverages
- Modified Operations at the Development Services Centers

Information Technology Agency- DOWNLOAD THE SHAKEALERT APP

(<https://earthquake.lacity.org/shakealertla>)

- **LA CityView-** <https://www.youtube.com/user/LAThisWeek>
 - Tune in to keep up with all things City related and more! Much of what is mentioned in this report is conveyed on LA This Week's YouTube Channel.
- **3-1-1**
 - Received 4k calls per day on average (10% COVID-19 related)
 - Call Center activated for senior meals
 - 450k people turned in applications for the Angeleno Cards

Building and Safety

Continues to push construction sites to comply with the COVID-19 guidelines on developing a comprehensive exposure control plan. To date, no buildings or infrastructures have been impacted.

Key Updates

City Updates: Updated April 23, 2020

- Beginning on Thursday, 04/23, all critical employees in the City of Los Angeles, can get tested for coronavirus, including those that are asymptomatic.
- Mayor Garcetti announced the Emergency Senior Meals Response program to expand meals for seniors in need as they stay safer at home. Angelenos ages 60+ who are not currently participating in other meal programs can call (213) 263-5226 between 9AM – 5PM to participate.
- The Navy has removed 116 medical staff members from the USNS Mercy after 7 members tested positive for COVID-19.
- Mayor Garcetti announced Tuesday, 04/14, that due to increased testing capacity, anyone with coronavirus symptoms can now book a same or next-day appointment.
- Mayor Garcetti announced Monday, 04/13, that one city employee passed away from COVID-19.
- Mayor Garcetti mandated that workers in essential businesses wear face coverings and authorized businesses to refuse service/entry to customers who are not wearing them.

California Updates: Updated April 23, 2020

- Gov. Newsom announced hospitals can begin performing elective surgeries effective 04/26.
- Gov. Newsom has ordered medical examiners and coroners across the state to review autopsies dating back to December to "help guide a deeper understanding of when this pandemic really started to impact Californians."
- California National Guard has prepared 12 Medical Support Teams to provide medical care and skilled nursing facility augmentation at several locations throughout the state. The first four teams have been mobilized to the assigned locations in Los Angeles County and are in the process of receiving the proper PPE and training. Team Five is staged at Channel Islands and is prepared to mobilize on order. The remaining seven teams are standing by for orders.
- Governor Newsom named 6 goals that must be met in order to lift closure orders:

- 1) Increase testing
 - 2) Protect high-risk residents from infection
 - 3) Track and monitor cases
 - 4) Develop therapeutics
 - 5) Ensure physical distancing at schools
 - 6) Expand hospital capacity
- The state must also develop triggers/guidelines for re-closing if the virus surges again.

National Updates: Updated April 23, 2020

- Under the National Emergency Declaration, the government has suspended the federal law that requires patients to have an in-person visit with a physician before they can be prescribed drugs that help quell withdrawal symptoms, such as Suboxone.
- The White House released a three-phased guidance document on re-opening and told Governors that they could begin reopening businesses, restaurants and other elements of daily life by 05/01 if they choose to do so.
- The U.S. Navy announced the first COVID-19 death of a sailor aboard the USS Roosevelt crew, currently in Guam. Of remaining soldiers, 14% have tested positive for the virus.
- University of Washington's Institute for Health Metrics and Evaluation (IHME) model projected the number of American deaths from coronavirus has dropped dramatically due to social distancing adherence. o While the US is still expected to face a shortage of about 16,000 hospital beds, it will need 168,000 fewer beds than previously estimated, according to the new analysis.
- The U.S. Department of Health and Human Services (HHS) announced a contract with General Motors to produce 30,000 ventilators under the Defense Production Act. The ventilators will be delivered to the Strategic National Stockpile by the end of August with a production schedule allowing for the delivery of 6,132 ventilators by 06/01.

Global Updates: Updated April 23, 2020

- New Zealand Prime Minister announced that the country will come out of lockdown on April 27th.